

The Art of Sharing

master your game

EcoMastery Success Program ~ Sowing and Reaping Module 2.4

Our Core Values

Communication Fun **A**ttitude **R**espect **P**roactive **O** thers Extra mile **G** rowth **D**etermined Honour



Our Rules of Play

- **1. People Will Do What You Do**
- 2. Your Past Does Not Equal Your Future
- **3.** Be Honest with Yourself
- 4. If You Need Help, then Ask
- 5. Challenges Go Up, Praise Goes Down
- 6. If You Throw Dirt, You Lose Ground
- 7. Always Praise in Public and Critique in Private
- 8. Punctuality for All Meetings and Events

Your Checklist for this Module

You have read the Module 2.1 Contact and Invite and Module 2.2 Fortune in the Follow Up and Module 2.3 Registration Process from your EcoMastery Success Program

✓ This Module unpacks;

- **How we communicate**
- ✓ The roles of an EcoForce Advocate
- **Steps to direct a conversation about the Opportunity**
- ✓ 4 Great Questions to get commitment
- **☑** The Game Plan interview
- How to have a 3-Way Call
- **☑** Dealing with objections

KISS Keep It Super Simple

Do not over-complicate your message

☑ Speak with conviction

✓ Internal and external communication

Be the victor not the victim

Focus - your energy and avoid distractions

✓ Promotion is all about relationship



Speak less and listen more

Be a well crafted word-smith
✓ Choose empowering language
✓ Speak to be understood
✓ Use language that is easy to understand
✓ Avoid jargon

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A successful Advocate only does around 10% of all the talking



Transfer of belief

What's YOUR story?
 Speak from the heart
 People are looking for an opportunity that *they* can do

Think BIG

☑ Be prepared to learn something new

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'Selling' is ultimately about the transfer of *your belief*



The roles of an EcoForce Advocate

- You wear different hats
- Advocate you actively support, represent and align with the EcoForce Global Mission
- **⊘** Consultant you provide expert advice
- ✓ Promoter endorse and promote what we do
- Educator provide instruction and education to help others learn





Opinions can be swayed

- **Your reputation is important**
- Craft your questions to get a commitment
- **Build rapport**
- **Create a need gather the facts**

Create favourable conditions that leave the other person wanting more

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The Power of **FORM**

✓ Family
 ✓ Occupation
 ✓ Relationship
 ✓ Money / Motivation

Discover what is important to THEM
✓ Use Open Ended Questions
✓ Listen carefully
✓ Prospect focus – shift the focus from

your agenda to the other person



Learn what motivates Your Prospect

- **☑** Any solutions already in place?
- **☑** Agree, Relate, Educate
- **Build curiosity**
- **☑** Introduce the Opportunity
- **Set Stablish current knowledge**
- **Show the Presentation**
- **☑** Introduce leverage
- ✓ Create leverage get agreement
- ✓ Lead the way get commitment
- ✓ Manage 'closing reluctance'



When they say YES!

Ask what they are prepared to invest (Tree Club Options)

✓ Congratulate them on their decision (Follow the Registration Process)

Promote the support available

✓ Always leave a presentation by scheduling a time and date for the next catch up



After sharing the EcoForce Opportunity Question 1: Based on what you have seen, if you were to get started with EcoForce Global on a part-time basis, approximately how much would you need to earn per month to make this worth your time?

Wait for their answer

✓ Do not tell them what is possible for them; let them tell you what would be exciting for them

✓ Whatever the amount, this is not important✓ It will be different for everyone

Question 2: Approximately how many hours could you commit to each week to develop that income per month?

Again, wait for their answer

✓ Whatever they tell you is their answer; it will be different for everyone



Question 3: How many months would you work those hours to develop that kind of income?

☑ Again, wait for their answer

✓ Whatever they answer may be reasonable, depending on what is possible

✓ If their answer is unreasonable, then you need to step in as a consultant





If their response is unreasonable

For example, should they want \$20,000 per month, and only prepared to invest 5 hours per week and will only give it 3 months. You may say ...

"Let us be honest here, to be upfront with you that is an unrealistic expectation. To achieve \$20,000 per month with just 5 hours per week commitment over 3 months, in a new home-business is unlikely. However, if you are willing to change one of the 3 numbers, then we can get you there.

If you were willing to change the amount, the hours, or the months, then we can make that possible, and I can show you how. If you are not prepared to do that, then this probably is not for you. You may have other things that you can do?"

✓ By answering this way, you remain in control of the conversation, and you maintain your integrity

✓ Some people have unrealistic expectations. Never judge – rather show them what is possible

If their response is reasonable

Question 4: If I could show you how to develop an income of (their answer to question #1) per month, working (their answer to question #2) hours a week over the course of (their answer to question #3) months, would you be ready to get started?

- Again, wait for their answer if they have been honest with you, they are ready to get started
- ✓ You have created a reality that they can get excited about
- **☑** Be the consultant, educator, and friend

☑ Proceed to create a Game Plan with them





The Game Plan interview

Validates decisionCommunicates expectations

Assists to get quick results

The Game Plan interview

- **Step 1: Validate their decision**
- **✓** Congratulate them on becoming an Advocate
- **Step 2: Set expectations**
- **☑** They will create their own success or failure
- Help them become independent as quickly as possible
- ✓ Be up front about times of highs and lows and how they would like you to handle those times
- Step 2: Advocate Checklist
- **Ensure they are set up with the appropriate tools**
- **☑** Ensure your Advocate gets connected
- **★** Use the Advocate Game Plan Interview Action Form



Three-Way Calls

Third party validation assists with building belief

☑ Set up a time that works for everyone

✓ Choose a quiet place – phone your Referrer first

✓ You then phone your prospect – introduce your Referrer in an edifying and respectful way

✓ Your Referrer takes over the conversation
 – you talk only when asked

✓ Referrer asks open-ended questions, takes notes and asks for commitment

Always ask for referrals should Prospect say 'no'

Be real and authentic

Personal Checklist

- ✓ See yourself as a trusted Advocate, Consultant, Promoter, Educator and friend
- Ask questions you are comfortable with
- **Be transparent**
- ✓ Learn what is important to someone else
- **What value can you add to them?**
- **What value can they add to you?**
- **☑** Be simple and clear
- **☑** Be empathetic show understanding





Personal Checklist

 \blacksquare Do not harass with a barrage of questions

- ✓ Do not present a solution unless you have identified a need
- **Do not ask for a decision until they are ready**
- ✓ Earn the right to ask difficult or sensitive questions
- The process is a series of conversations
- ✓ If you say it, you own it; if they say it, they own it
- **☑** Talk less and listen more
- **Be comfortable with silence**
- **Keep the whole process simple**





Dealing with objections

- **☑** Objections are a natural part of the process
- **☑** Objections are a good thing
- ✓ Once you have identified the 'what' and 'why' of the objection, be the consultant and talk them through it
- ✓ Use the objection as an opportunity to educate the prospect

Agree ⇒ Relate ⇒ Educate



Tips on getting commitment

- **Be direct and** transparent
- **☑** Ask for commitment
- Close with confidence
- ✓ Behave as if you expect the Prospect to register
- **✓** Understand that silence is okay
- Confirm Prospect's decision to invest

Your **Review**

- **Keep your communication simple**
- Outpack how you communicate and take steps to improve
- Speak less and listen more
- ♦ It is all about your transfer of belief
- **Your roles include; Advocate, Consultant, Promoter and Educator**
- Opinions can be swayed
- Use F.O.R.M to direct a conversation
- Learn what motivates your Prospect



Your **Review**

- Use the 4 Questions to show what is possible and close
- Have a Game Plan interview with every Advocate
- Use Three-way calls third party validation
- Review your Personal Checklist often
- Objections are a good thing
- Your results will reflect your communication skills
- You do not have to be sick to get better
- Remember, registration is just the beginning

Register | Buy | Share ... repeat

If this was the last tree on Earth there would be no tomorrow **One person** can change the world magine what a **tribe of us** could do **Share EcoForce**

and help save our planet ... one tree at a time!

It's time to #BuyaTree